



Isle of Man Assurance Limited



ABOUT OUR INSURANCE SERVICES

Who is my insurer?

Your insurer is Isle of Man Assurance Limited (IOMA). IOMA is a specialist provider of bespoke insurance products incorporating wealth management solutions. To find out more about IOMA, visit our website at <http://www.iomagroup.co.im>.

Whose products do we offer?

We offer our own products as an insurance product provider. We offer both life assurance products and general insurance products.

Which service will we provide you with?

IOMA underwrites the insurance product offered to you. IOMA is not licensed to provide advice or make any recommendations to you.

What will you have to pay for our services?

Our charges for administration of your policy are applied to the policy as part of the premium payable by you.

Who regulates us?

IOMA is authorised and regulated by the Isle of Man Financial Services Authority (FSA) as an authorised insurer. This can be checked on the FSA's Register of Regulated Entities (Insurance) by visiting the IOMFSA's website at www.iomfsa.im/entitiessearch.aspx.

IOMA is also authorised and regulated by the FCA. Our FCA Register Number is 142307. This can be checked on the Financial Services Register by visiting the FCA's website at <https://register.fca.org.uk/>.

The FCA is the independent watchdog that regulates financial services in the United Kingdom. The FCA requires that this Key Facts document is provided to you. Use this information to decide if our services are right for you.

What to do if you have a complaint?

If you wish to register a complaint please contact us:

In writing The Compliance Officer
Isle of Man Assurance Limited
IOMA House
Hope Street
Douglas
Isle of Man
IM1 1AP

By telephone 01624 681200

By email info@iomagroup.co.im

If you cannot settle your complaint with us, depending upon its nature, you may be able to refer it to the Isle of Man Financial Services Ombudsman. (<https://www.gov.im/oft/ombudsman>). Copies of our complaints handling procedure are available on request.

Isle of Man Assurance Limited ("IOMA") trading as IOMA Life and IOMA Insurance. Authorised and regulated by the Isle of Man Financial Services Authority (FSA) and by the United Kingdom Financial Conduct Authority (FCA) (FCA reference number 142307). A list of the names of directors and officers of IOMA is available for inspection at IOMA's registered office. IOMA is incorporated in the Isle of Man No. 003792C. Registered Office: IOMA House, Hope Street, Douglas, Isle of Man, IM1 1AP, British Isles Tel: +44 (0) 1624 681200 Fax: +44 (0) 1624 681391. E-mail: info@iomagroup.co.im Web: www.iomagroup.co.im



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Are we covered by the Financial Services Compensation Scheme (FSCS)?

Holders of policies issued by IOMA will not be protected by the United Kingdom Financial Services Compensation Scheme if IOMA should become unable to meet its liabilities.