



Isle of Man Assurance Limited

Key Features

ABOUT OUR INSURANCE SERVICES

Who is my insurer?

Your insurer is Isle of Man Assurance Limited (IOMA). IOMA is a specialist provider of bespoke insurance products incorporating wealth management solutions. To find out more about IOMA, visit our website at <http://www.iomagroup.co.im>.

Whose products do we offer?

We offer our own products as an insurance product provider. We offer both life assurance products and general insurance products.

Which service will we provide you with?

IOMA underwrites the insurance product offered to you. IOMA is not licensed to provide advice or make any recommendations to you.

What will you have to pay for our services?

Our charges for administration of your policy are applied to the policy as part of the premium payable by you.

Who regulates us?

IOMA is authorised and regulated by the Isle of Man Financial Services Authority (FSA) as an authorised insurer. This can be checked on the FSA's Register of Regulated Entities (Insurance) by visiting the IOMFSA's website at www.iomfsa.im/entitiessearch.aspx.

What to do if you have a complaint?

If you wish to register a complaint please contact us:

In writing The Compliance Officer
Isle of Man Assurance Limited
IOMA House
Hope Street
Douglas
Isle of Man
IM1 1AP

By telephone 01624 681200

By email info@iomagroup.co.im

If you cannot settle your complaint with us, depending upon its nature, you may be able to refer it to the Isle of Man Financial Services Ombudsman.

(<https://www.gov.im/oft/ombudsman>). Copies of our complaints handling procedure are available on request.

Are we covered by the Financial Services Compensation Scheme (FSCS)?

Holders of policies issued by IOMA will not be protected by the United Kingdom Financial Services Compensation Scheme if IOMA should become unable to meet its liabilities.