

# DriverPlan Key Facts

## About our insurance services

### The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

### Whose products do we offer?

We only offer products from Isle of Man Assurance Ltd for driving licence protection insurance.

### Which service will we provide you with?

You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

### What will you have to pay us for this service?

No fee. You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

### Who regulates us?

Driverplan Ltd, The Manor House, 19 Elborough Gardens, Hutton, Weston Super Mare, BS24 8PL is authorised and regulated by the Financial Conduct Authority (formerly the Financial Services Authority). Our FCA Register Number is 314237.

Our permitted business is advising on and arranging non-investment insurance contracts.

You can check this on the FCA's Register by visiting the [FCA's website](#) - click on the *Financial Services Register* link at the top of the page or by contacting the FCA on 0800 111 6768.

### What to do if you have a complaint?

If you wish to register a complaint please contact us in writing. Write to Driverplan Ltd, The Manor House, 19 Elborough Gardens, Hutton, Weston Super Mare, BS24 8PL.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

### Are we covered by the Financial Services Compensation Scheme? (FSCS)

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.